



IC HOTELS SANTAI FAMILY RESORT | WINTER 2019 -2020

FACT SHEET



General Information



Hotel: IC Hotels Santai Family Resort

Opening Date: 1995

Renovation Date: 2012 - Rooms, Spa, Fitness, Indoor Pool, Restaurant, À la Carte

New Buildings: 2015 - Swim Up Villas, Mini Club
2016 - Aquapark, 2017 - Amphitheater,
2019 - Snack

Category: 5 Stars

Address: Kadriye Mahallesi Üçkum Tepesi Caddesi
No: 14/1 Serik/Antalya/TÜRKİYE

Telephone: +90 (242) 725 41 02

Fax: +90 (242) 725 42 68

Web Site: www.ichotels.com.tr

Sales Office: sales@ichotels.com.tr

Reservation Office: reservation@ichotels.com.tr

Credit Cards: VISA - MasterCard - EuroCard

Season: SUMMER 1st April - 15th November

WINTER 16th November - 31st March

Airport: 25 Km

City Center: 30 Km

Total Area: 94.240 m²

Beach: Sand

Length of the Beach: 300 m

Concept: Ultra All Inclusive

(Swim Up Villas, Selection and King Villas are open till
15.11.2019)

C/Out - C/In: C/Out: 12:00 - C/In: 14:00

Late Check Out: Extra.

Domestic Animals: Not Accepted

Spoken Languages: Turkish, English, German, Russian



Services

Honeymoon Concept

Special Decorations in the room
Fruit Basket and Sparkling Wine in the room
Complimentary Breakfast in the room
(one morning on request)

One Complimentary Dinner in
À La Carte Restaurant
A Memory Picture
Special Discount in Liliu SPA center.

Free Services

Wi-Fi Internet
Beach and Pool Towels
Chaise-longue
Sun Umbrellas
Tennis courts (1 court with tartan covering,
1 with artificial grass)

Video Games
Mini Club
Animation Activities
Lighting of the Tennis Courts
Tennis Equipment
Indoor Disco

Chargeable Services

Room service
Laundry service and Dry Cleaning
Medical Service
Liliu Spa Center
Beauty Salon
Photographer

Baby Sitting
Baby Stroller
Coin-Operated Game Room
Tennis Lessons
Telephone & Fax
Rent a Car
A la Carte Restaurants

Shopping Center

Market
Boutique
Hair Dresser
Leather Shop

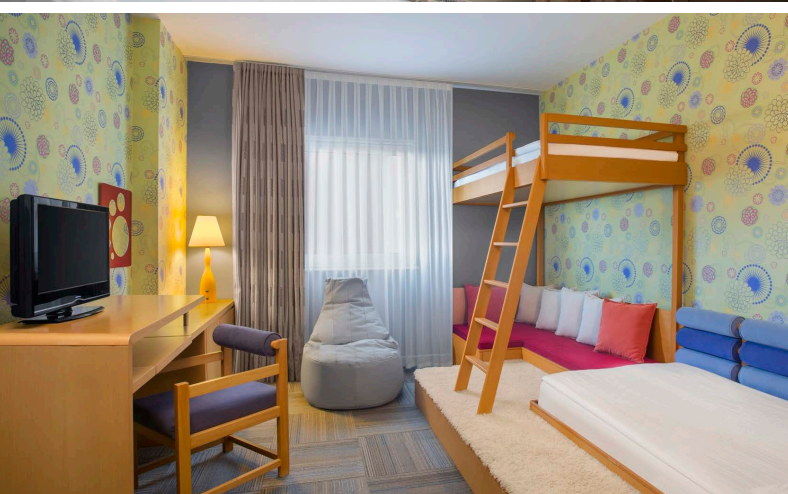
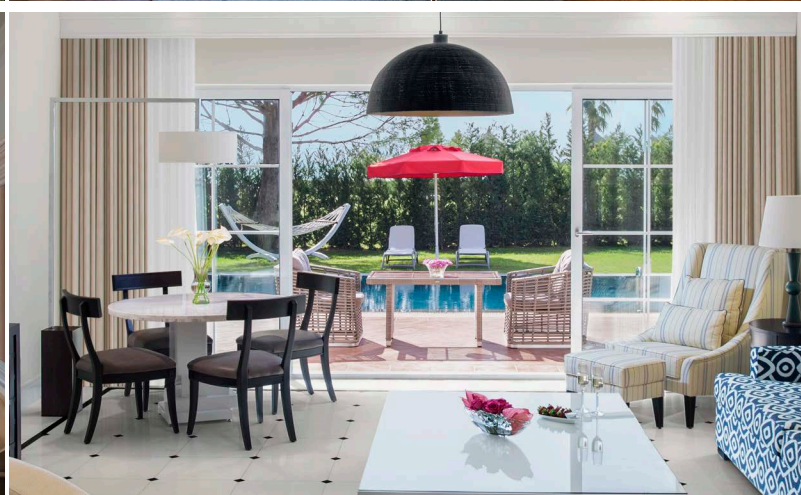
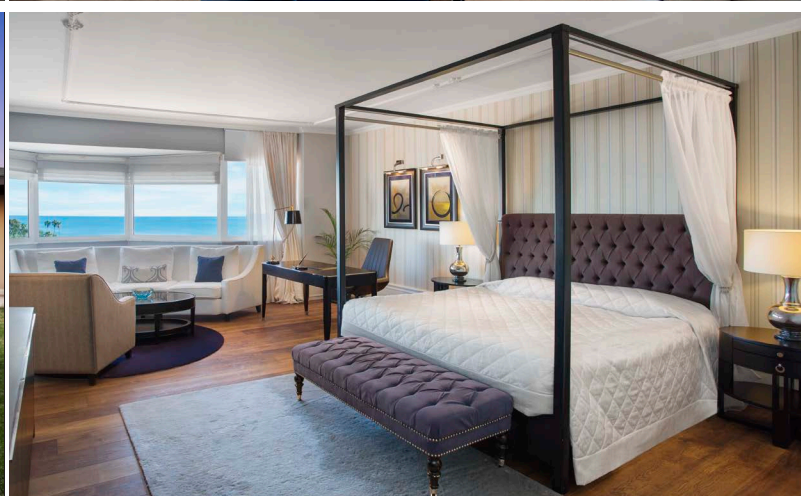
Jewellery Shop
Souvenir Shop
Rent a Car
Photographer Shop

Room Types



Room	Amount	Area	Features
Standard Room	384	29 m ²	Bedroom (French or Twin Beds) Bathroom with Bathtub or Shower
Family Room	4	64 m ²	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Twin Beds, Living Room – Bathroom with Shower
Handicapped Room	5	29 m ²	Bedroom with Twin Beds – Bathroom with Special Shower
Kids Suite	4	49 m ²	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Bunk Bed – Bathroom with Bathtub
Junior Suite	15	55 m ²	Bedroom with French Bed – Bathroom with Bathtub, Living Room
Senior Suite VIP Concept	5	54 m ²	Bedroom with French Bed – Bathroom with Jacuzzi, Living Room
King Suite VIP Concept	2	134 m ²	Bedroom with French Bed – Bathroom with Jacuzzi, Salon – Bathroom with Bathtub

Room Types



Room Specifications

Features	Standard Room	Family Room	Kids Suite	Disabled Room	Junior Suite	Senior Suite	King Suite
Sea View	✓	✓	✓		✓	✓	✓
Garden View	✓	✓		✓			
Digital Key System	✓	✓	✓	✓	✓	✓	✓
Digital Safe	✓	✓	✓	✓	✓	✓	✓
Wireless Internet	✓	✓	✓	✓	✓	✓	✓
Direct Telephone Line	✓	✓	✓	✓	✓	✓	✓
LCD TV	✓	✓	✓	✓	✓	✓	✓
Mini Bar	✓	✓	✓	✓	✓	✓	✓
Tea & Coffee Set Up	✓	✓	✓	✓	✓	✓	✓
Shower Cabin	✓	✓		✓			✓
Bathtub	✓	✓	✓		✓	✓	✓
Jacuzzi						✓	✓
Bathrobe & Slippers						✓	✓
Bath Set Ups	✓	✓	✓	✓	✓	✓	✓
Hair Dryer	✓	✓	✓	✓	✓	✓	✓
Balcony / Terrace	✓	✓	✓	✓	✓	✓	✓
Balcony Chairs & Coffee Table	✓	✓	✓	✓	✓	✓	✓
Central Air - Condition	✓	✓	✓	✓	✓	✓	✓

* In other room types bathrobes and slippers are provided for our guests free of charge on request.

VIP Concept

Senior Suite

Transfer Airport - Hotel - Airport by a VIP car
Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.
Extended mini bar (Imported Alcohol Drinks 5 cl.)
Wine, fruits, nuts, chips in the room
Fresh Flowers in the room
Daily beach towels, bathrobe, slippers
Imported bath set ups
Turn Down service
50% discount for Laundry Service (Dry Cleaning is not Included)
Daily newspapers
24 hours room service (Standard Menu)
Breakfast in Olivo Italian À La Carte restaurant

King Suite

Transfer Airport - Hotel - Airport by a VIP car
Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.
Extended mini bar (Imported Alcohol Drinks 70 cl.)
Wine, fruits, nuts, chips in the room
Fresh Flowers in the room
Daily beach towels, bathrobe, slippers
Imported bath set ups
Turn Down service
Complimentary Laundry Service (Dry Cleaning 50% Discount)
DVD player
Daily newspapers
24 hours room service (Standard Menu)
Breakfast in Olivo Italian À La Carte Restaurant
Free A la Carte Reservation

Restaurants



BREAKFAST	Time 07:00 - 10:00	Location Main Restaurant
LATE BREAKFAST	10:00 - 11:00	Main Restaurant
LUNCH	12:30 - 14:30	Main Restaurant
TEA & COFFEE & PASTRY	16:00 - 17:00	Lobby Bar
DINNER	18:30 - 21:00	Main Restaurant
NIGHT BUFFET (Mini Buffet)	23:30 - 01:00	Main Restaurant
EXPRESS BUFFET	03:00 - 06:00	Lobby

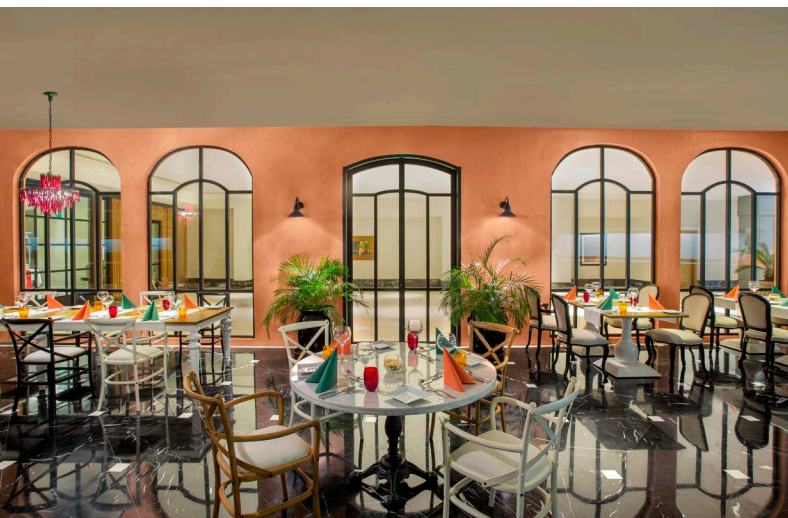


À La Carte Restaurants



	Cuisine	Time	Open	Reservation	Children
Olivo Ristorante	Italian	18:30 - 21:00	5 Days	Yes À la Carte Restaurant Per Person: 8€	Yes
Ja La Peno Restaurant	Mexican	18:30 – 21:00	5 Days	Yes À la Carte Restaurant Per Person: 8€	Yes
Del Mar Fish Restaurant	Sea Food	18:30 - 21:00	5 Days	Yes À la Carte Restaurant Per Person: 8€	Yes

Children aged 0-6⁹⁹ free of charge, children aged 7- 11⁹⁹ get 50% discount.
Reservations to the A la Carte Restaurants should be made 1 day in advance.



Bars



Opening Hours

Drinks

Lobby Bar

Open 24 Hours

Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks

Vitamin Bar

08:30 - 18:30

Fresh Fruit, Freshly Squeezed Juices

Pocoloco Disco Bar

23:00 - 02:00

Local and Imported Alcohol Drinks, Cocktail, Cold Drinks



Mini Bar

	Standard Room	Family Room	Handicapped Room	Kids Suite	Junior Suite	Senior Suite	King Suite
Coca - Cola	✓	✓	✓	✓	✓	✓	✓
Fanta	✓	✓	✓	✓	✓	✓	✓
Sprite	✓	✓	✓	✓	✓	✓	✓
Soda	✓	✓	✓	✓	✓	✓	✓
Water	✓	✓	✓	✓	✓	✓	✓
Fruit Juice	✓	✓	✓	✓	✓	✓	✓
Beer	✓	✓	✓	✓	✓	✓	✓
Corona						✓	✓
Miller						✓	✓
Raki (70 cl.)							✓
Raki (5 cl.)						✓	
Gordon's Gin (70 cl.)							✓
Gin (5 cl.)						✓	
Smirnoff Vodka (70 cl.)							✓
Vodka (5 cl.)						✓	
JB Whiskey (70 cl.)							✓
Whiskey (5 cl.)						✓	
Wine						✓	✓
Nescafe	✓	✓	✓	✓	✓	✓	✓
Variety of Teas	✓	✓	✓	✓	✓	✓	✓
Milk Powder	✓	✓	✓	✓	✓	✓	✓
Pringles						✓	✓
Dry Fruits						✓	✓
Chocolate	✓	✓	✓	✓	✓	✓	✓
Cake, biscuit	✓	✓	✓	✓	✓	✓	✓
Cracker	✓	✓	✓	✓	✓	✓	✓

Animation



Daytime Animation

Step Aerobic

Table Tennis

Mini Golf

Darts

Cooking Art

Archery

Air Gun Shooting

Fishing

Water Gymnastic

Morning Yoga & Wellness

Beach Volleyball

Evening Animation

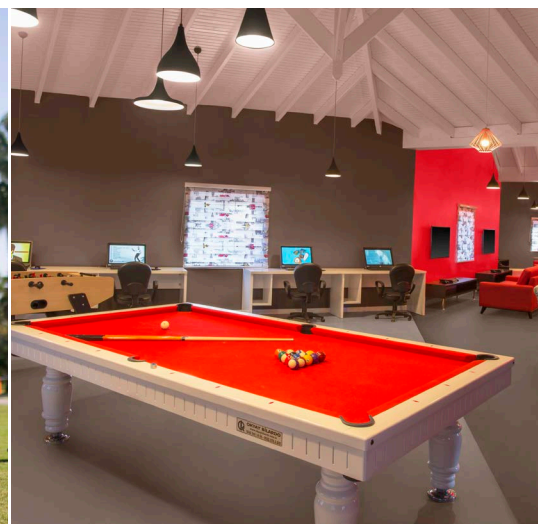
Live Music

Karaoke

DISCO Special Nights

Music Contests

Free Bingo Nights



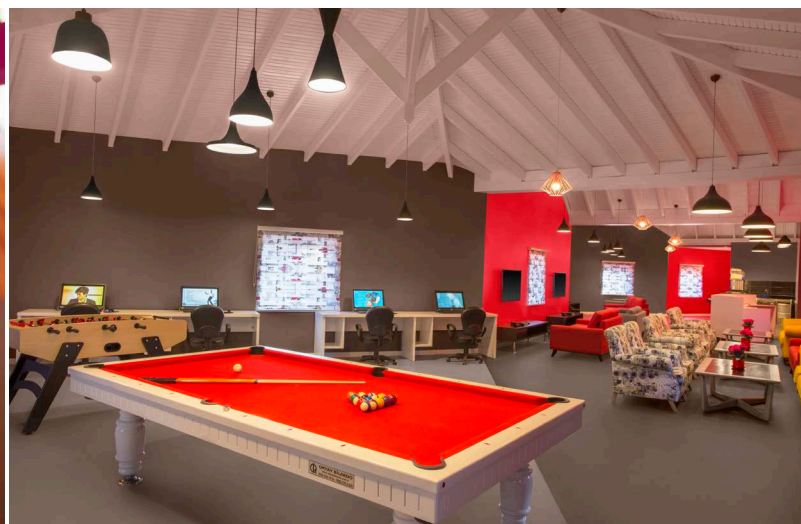
Mini Club



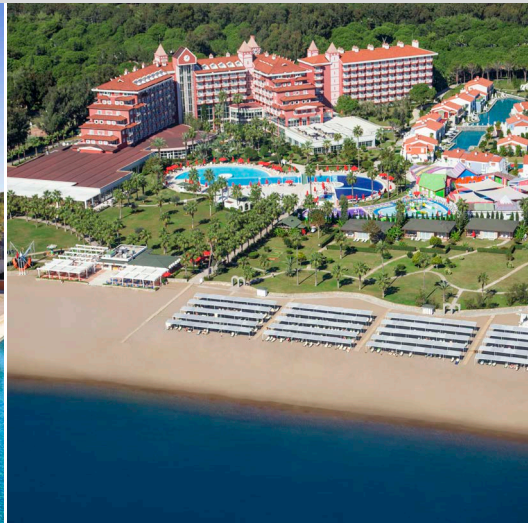
	Age	Time	Activities	Baby Sitter
Petit Club	0 – 3	10:00 - 12:30	Jar Foods / Kitchenware / Baby Pool / Game Room	Chargeable
Grovy Kids	4 – 7	14:30 - 17:00 20:45 - 23:00	Block Games / Soft Play / Sinema / PS4 - Xbox One	
Arcade	8 – 12	10:00 - 12:30	Cinema / Video / Table Games	—
Prime Kids	13 – 17	14:30 - 17:00 21:15 - 23:00	PS 4 / Xbox One / Teenage Disco Bar	

Daytime Activities

3 Cinemas (Turkish - German - Russian)	Table Games	Click Room
Kids Bar	Creative Studio	
Creative Kitchen Kids Chef Atelier (Pizza - Cookie Baking)	Arcade Room (PS4 - Xbox One - Internet PC)	



Spa & Wellness, Pools & Beach



Spa & Wellness

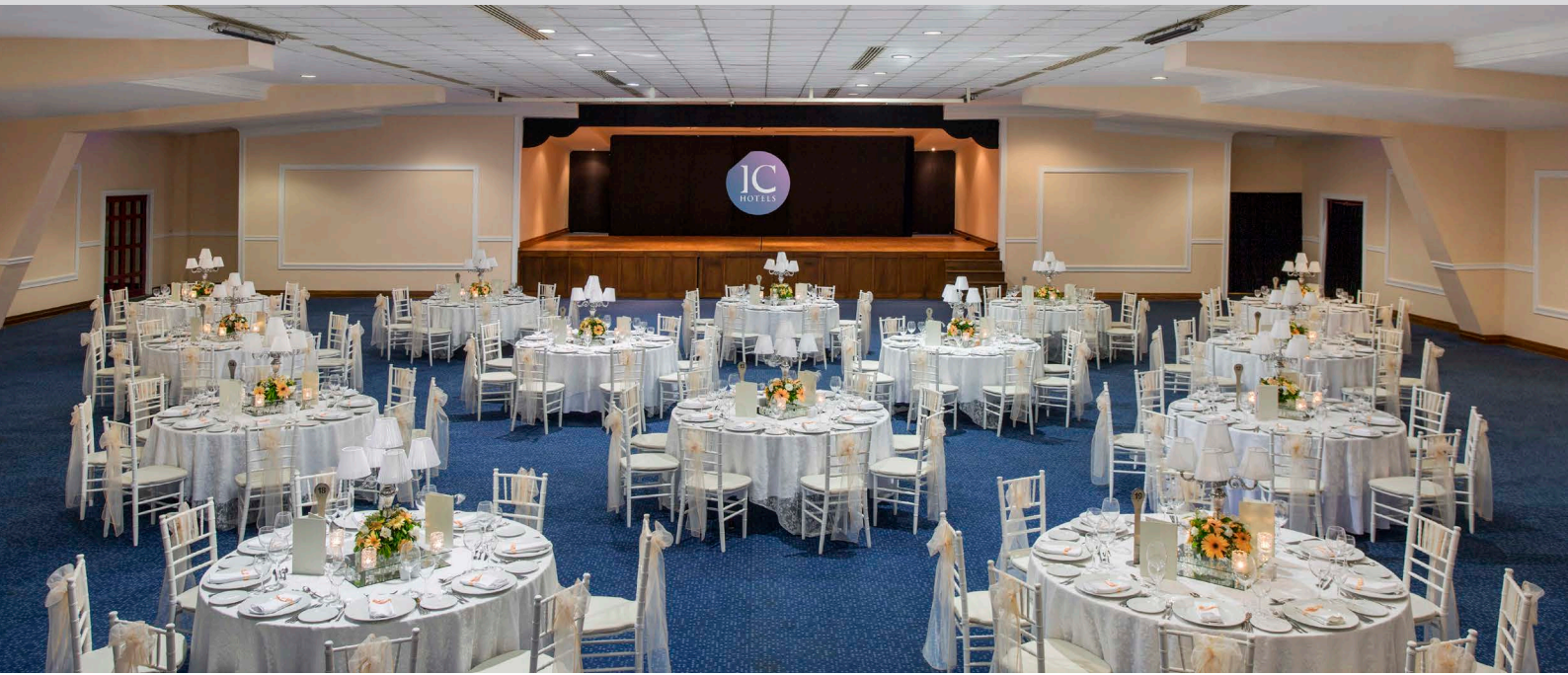
Hammam	Relax Room	Body Care (Chargeable)	VIP Room - Turkish Hammam (Chargeable)
Sauna	Vitamin Bar	Capsule Care (Chargeable)	
Steam Room	Massage (Chargeable)	Jacuzzi (Chargeable)	
Fitness Center	Face Care (Chargeable)	VIP Room - Sauna (Chargeable)	

Pools and Beach

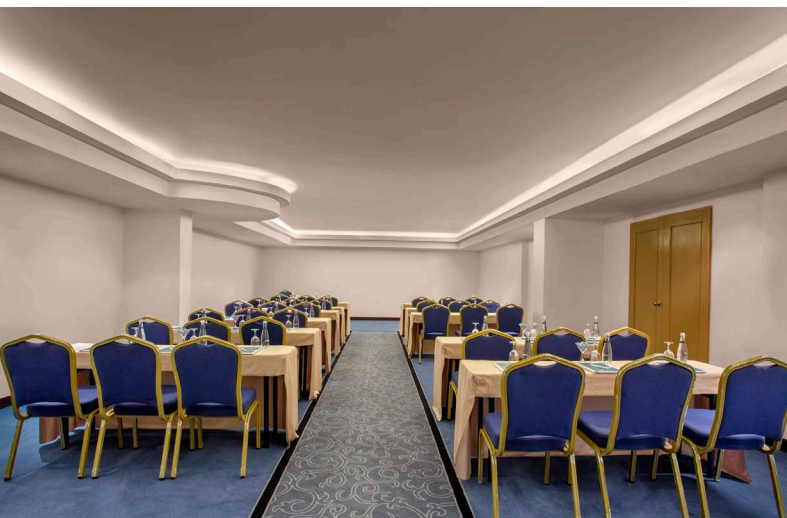
	Size	Depth	Opening Hours
Indoor Pool*	252 m ²	150 cm	08:00 - 20:00
Indoor Children's Pool*	8 m ²	40 cm	08:00 - 20:00 (Parental observation)
Beach	300 m (Length)	43 m (Width)	

* Heated in the winter season.

Meeting Rooms



	Width	Length	Height	Area	Banquet Arrangement	Classroom Arrangement	Theater Arrangement	Reception Arrangement
Pasifik Hall	25 m	26 m	3,5 m	650 m ²	500 Pax	400 Pax	650 Pax	750 Pax
Foyer			2,75 m	446 m ²				
Akdeniz Hall	17 m	19 m	3,9 m	323 m ²	160 Pax	160 Pax	250 Pax	250 Pax
Foyer			2,70 m	155 m ²				
Ege Hall	7 m	11 m	2,5 m	77 m ²	40 Pax	36 Pax	60 Pax	60 Pax
Marmara Hall	7 m	11 m	2,5 m	77 m ²	40 Pax	36 Pax	60 Pax	60 Pax
Hazar - 1 Hall	7 m	15 m	2,5 m	100 m ²	40 Pax	60 Pax	70 Pax	70 Pax
Hazar - 2 Hall	8 m	17 m	2,5 m	105 m ²	70 Pax	85 Pax	100 Pax	90 Pax



Hotel Principles



In hotel restaurants and bars, all drinks are served by the glass. Service in bottles is not available.

Alcoholic drinks are not served to children under the age of 18.

Only the beverages mentioned above are served in Restaurants and Bars.

All the beverages served at the bars have the permission of the Republic of Turkey Ministry of Agriculture and Forestry.

The Minibar is replenished daily between 10:00-16:00 (To complete the service please do not forget the DND Card on the door).

Room Service is available 24 hours with extra charge (For VIP concept guests free of charge).

C/out procedures must be completed before 12:00 noon.

Late c/out is extra and available on request subject to room availability and occupancy level. The guests must check with the hotel's Front Desk at least 24 hours prior to their departure on availability of late c/out.

Entertainment schedule, operation hours and locations of restaurants and bars can be changed by the management.

The guests of the hotel can invite their friends as daily guests for 30 minutes in the lobby area. Meetings that are over 30 minutes will be chargeable. The documents of the daily guests (passport, driver's licence, ID card) will be checked by security of the hotel at the entrance.

The hotel doesn't take any responsibility for printed materials, online brochures and information which haven't been concerted by the hotel management.



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